**Storage & Backup Administrator**

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**Professional Summary**

* 4 years of professional experience as a Storage & Backup administrator with good skills and knowledge.
* Analyzing storage performance on a regular basis using On-command Unified manager.
* Perform daily maintenance routines on On-tap, monitoring health status, managing storage space and tuning for optimum performance.
* Creating/Permissioning shares in Active directory using Unified manager.
* Identifying hardware failures in the environment and working on them until closure.
* Creating and Managing Aggregates, Volumes.
* Experienced in resolving critical issues like storage performance, access issues and other NetApp related issues
* Hands-on with NetApp day to day administration, incident management, change management and troubleshooting on NetApp FAS Series and disk shelves.
* Performed volume migration to internal aggregates for optimizing cluster performance and even distribution of volumes
* Administration of CIFS share permissions & NFS Exports
* Creation of Flexclone volumes as per client requirement.
* Creating, Scheduling, and managing Snapshots.
* Restoring Volumes and Files from Snapshots.
* Configuring and managing Snap-mirror relationship.
* Professionally handling and tracking requests/tickets, which include preparing internal performance reports and ticket analysis.
* Performing health checks on all NAS devices on daily basis.
* Involved and handled OS/Patch upgrades changes.
* Troubleshooting the connectivity issues.
* Troubleshooting the user’s issues and providing fixes to the issues.
* Providing support to the Power maintenance and other activities.
* Experience in Storage virtual machines (SVM) creation for CIFS and NFS protocols.

Overall backup summary:

* Backup and Recovery operations: - managing daily backup operations, verifying successful backup, and restoring data as required to meet business continuity needs.
* Issues Resolution - Troubleshooting backup failures and resolving technical issues promptly to maintain service reliability
* Policy Configuration - Configuring and updating backup policies, schedules, and retention strategies tailored to business requirements.
* aboration - Working closely with cross-functional teams, including IT and infrastructure teams, to align backup strategies with organizational goals.
* Performing DD upgrades.

**Educational Qualification/Certification**

BSC (computers) from Sri Satya Sai Degree College affiliated to AU Vishakhapatnam (2020)

**Technical Skills**

STORAGE ARRAYS : NetApp FAS series.

TOOLS : Putty, OCUM.

NETAPP SOLUTIONS **:** Volumes, Qtrees, NFS exports, CIFS shares.

OPERATING SYSTEMS : Windows, Data Ontap.

BUSINESS CONTINUTY: Snapshot, Snap Mirror, Snap vault, Flex clones.

DOMAIN : Data Backup / Data protection

TECHNICAL : Avamar, Druva.

**Work Experience**

Total Experience: Around 4 years’ experience.

**Current Employer**

Organization : Infosys limited.

Designation : Storage & Backup Administrator

Duration : Mar 2021– Till date.

**Responsibilities**

* Supporting 24/7 on issues and providing on call - support as needed.
* Monitoring and providing support to the NetApp Storage devices
* Working and involving P1/P2 issues
* Handing Upgrades activities
* Providing support to Hardware replacement activities
* Space provisional and works on windows/Linux shares.
* Handling tickets based on SLA and working on ticketing tools like SNOW.
* Managing backup solutions using Avamar and Druva to ensure data Integrity and availability.
* Daily Health Check of various Accounts of our clients and reporting daily Backup Status.
* Raising Incidents on Backup Failures
* Configuration of New backup in Avamar and Druva
* Understanding of data deduplication, replication, and snapshot technologies.